

July 5, 2007

Dear Chris,

*My family and I want to thank you, again, for coming to our aide on July 4<sup>th</sup>. We had been without A/C for almost two days with a two year old. Without hesitation, you gave up some of your holiday to drive quite a distance to our home. Not only did you arrive sooner than estimated, you fixed the problem promptly, and our fee was more than reasonable.*

*It is hard to find anyone these days with the integrity and kindness you displayed to us in our time of need.*

*I plan to let our local neighborhood newsletter, that serves over 600 homes, know what an honest, dependable person you are. I hope it brings you more business in our neighborhood*

Sincerely,

*Whi McFarland's*

**The McFarland Family**

**Westwood Lakes**

**Tampa, Fl. 33626.**

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